**Registration for customer complaint**

For claims and goods for return, we have established special processes to satisfy your requests and to improve the quality of our products.

To ensure claim handling is as successful as possible, we would like to ask you to go in contact with responsible person:

**Your contact person**

Mr. Davide Casadei

+41 56 201 02 27

Davide.Casadei@displaylc.com

To speed up the process, please inform us as good as possible about the claimed material:

|  |  |
| --- | --- |
| **Company** |  |
| **Contact person** |  |
| **Part number** |  |
| **Claimed quantity** |  |
| **Production date** |  |
| **Delivery date** |  |
| **Invoice number** |  |

**Description:**

We kindly ask you to send us some pictures as well. Thank you!

We will handle this RMA-Request within 48h at least. In urgent cases, please also call us: +41 (0)56 201 00 10.